

The Power of Using Notifications

Keep your account protected

What are APCI eAlerts?

Low balance. Large purchase. Unusual activity.

If you do not already get account alerts such as these, it might be a good time to set them up to help monitor your finances.

APCI eAlerts are electronic notifications that are sent when certain events occur within your account. Managing your account via APCI eAlerts can keep you aware of what is going on in your account and keep you one step ahead of fraudsters.

Most consumers already use a mobile banking app, take your level of account monitoring one step further with APCI eAlerts. You have the ability to manage your accounts faster and could avoid possible fees by setting up APCI eAlerts within APCI eBanking.

What is APCI eBanking?

APCI eBanking is the digital banking system for our APCI eCU Suite of Electronic Banking Services. You can access all of the APCI eBanking functionality online or via the APCI eBanking Mobile App.

For more information on APCI eBanking and our APCI eBanking Mobile App, please visit our [**APCI eBanking Next Steps**](#) page.

APCI eAlert Subscription Alert Options

Whether you are looking to improve your budgeting, prevent fees, or safeguard your accounts, alerts are a smart and free tool to help you stay on top of your finances.

Enabling alerts can help you to monitor your balance, detect fraud, and stay on top of due dates. They are a very simple way to add another layer of control and security to your banking.

We offer account, card, and security alerts. While all alerts may be beneficial, you can choose to activate the ones that work best with your situation.



Account Alerts

These notifications help you to stay informed about the activity on your account. Enabling account alerts can help you be aware of when transactions take place, if your account was logged into, and more. Below are the account alert options available within APCI eAlerts:

- **Balance Alerts:** Account balance falls below or exceeds your set threshold
- **Balance Summary Alerts:** Daily or weekly snapshot of your account balance
- **Check-Cleared Alerts:** Checks cleared from your Checking account
- **Loan Due Alerts:** Loan payment due date reminder
- **Login Alerts:** Notification for APCI eBanking login
- **Transaction Alerts:** Notification for account deposit or withdrawals
- **Transfer Alerts:** Notification for internal account transfers

Card Alerts

These notifications help you to stay informed about the activity on your card. Enabling card alerts can help you to monitor spending habits, know when and where your card is being used, and more. If an unauthorized charge is made, you will know right away which can lead to you taking immediate action. Below are the card alert options available within APCI eAlerts:

- **Transactions:** When your card is used in-store Internationally
- **Merchant:** When your card is used at a specific merchant or channel (in-store, eCommerce, ATM)
- **Spending Limits:** When your card use exceeds specific transaction, or monthly spend limits

Security Alert

In order to protect your financial security, you will be alerted if suspicious activity takes place on your account. Security Alerts cannot be completely disabled.

For those concerned about fraud or identity-theft, real-time alerts can offer peace of mind.

APCI eAlert Self-Enroll and Alert Settings

APCI eAlerts can be sent in a variety of different ways. You can be notified via email, text, or push notification. You can choose which notification style works best for you.

It is easy to self-enroll in APCI eAlerts. To sign up, you simply:

- Log in to APCI eBanking > APCI eAlerts
- Select your desired account or card notifications
- Complete your notification preferences under "Subscription Alerts"
- Select the Save button to begin receiving APCI eAlerts



Frequently Asked Questions

What are APCI eAlerts?

APCI eAlerts are account notifications which are available electronically when certain events occur within your account. They are quick, free and convenient.

How do I enroll in APCI eAlerts?

Log in to APCI eBanking or launch the APCI eBanking Mobile App.

On a personal computer, choose the three dots on your dashboard to bring up more choices and select APCI eAlerts.

On a mobile device, launch your menu from the bottom navigation and select APCI eAlerts. You can then choose your desired Subscription alerts notification preferences for your accounts and cards. Select "Save" to activate your APCI eAlerts.

Please note that Security alerts are automatic and cannot be fully disabled. You can, however, choose your notification preferences.

Once I am enrolled in APCI eAlerts, will I continue to receive paper notifications?

APCI eAlerts are sent to you as a courtesy and paper alerts will still be sent for items such as Delinquent Loan notices, NSF notices, and Certificate maturity and renewal notices. If you are enrolled in APCI eStatements, you will receive NSF notices and Certificate renewals notices electronically.